





creadent solutions

City Office: 61, Bachraj Ji Ka Bagh, Ridhi-Sidhi Market, Near Bombay Motors Circle - Jodhpur (Rajasthan) INDIA - 342001 Registered Office : 17E/44, Choupasani Housing Board, Jodhpur (Rajasthan) INDIA- 342008 Mobile Numbers : 9414320046, 9414149171 Email Address : manish@creadent.in, vikas@creadent.in Website : www.creadent.in



2003 IT SOLUTIONS



PROJECTS

As technology evolves, we expanded our services to include advanced computer networking, PBX, and Wi-Fi solutions, enabling us to meet our customers' growing needs and deliver comprehensive IT solutions. With Jaisalmer as a major tourist destination, we have focused on and developed expertise in the hospitality sector.

2018 SECURITY SOLUTIONS



CYBERSECURITY Our company has evolved from a small

computer education service into a leading provider of network solutions. We now offer a comprehensive range of cybersecurity services, including EDR, XDR, MDR, NDR, and email security solutions. We are dedicated to protecting and empowering your business

Advantages of Choosing us:

- A Wealth of 26 Years' Extensive Experience. √
- Profound Expertise and In-Depth Knowledge. 1
- A Dedicated Team of Skilled Professionals. 1
- Comprehensive Post-Sales Support and Assistance.
- Prompt response with personalized attention to every query.
- Detailed documentation at each step of the project. ~

SYSTEM INTEGRATOR

INTERNET LEASE LINE | MPLS CIRCUITS BSNL Connecting India ENTERPRISE SERVICES I GOVERNMENT FREE PBX SCHEME

1998 FOUNDATION CREADENT

EDUCATION

Foundation of CREADENT was established with a primary focus on computer education. As time progressed, we expanded our offerings to include sales and service of computers and peripherals in the Golden city of Rajasthan JAISALMER.

2015 EXPANSION OF BUSINESS

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JODHPUR OFFICE

Building on our trusted reputation, we have expanded with a new office in Jodhpur, securing orders from major hotel chains such as Radisson, Marriott, and Novotel. We are now extending our services to corporate sectors across Rajasthan and beyond. With our deep expertise in IT solutions, we are well-positioned to support a diverse range of businesses throughout India and internationally.

2024 SOFTWARE SERVICES

OFFICE MANAGER

We are dedicated to crafting innovative custom software that seamlessly integrates with hardware devices. Introducing "OFFICE MANAGER," a comprehensive solution for businesses of all sizes, designed to meet your specific needs and streamline various operations



YEARS EXPERIENCE IN PROVIDING IT SOLUTIONS

Delivering IT solutions with expertise since 1998





EMPOWERING BUSINESS INTEGRATION



Your office, right in your hand. Stay informed on the move with notifications for every event.



RANSOMWARE



NEXT GEN FIREWALL

A next-generation firewall (NGFW) integrates traditional firewall functions with advanced features like IPS/IDS, application control, SD-WAN, and Zero Trust Network Access (ZTNA). It blocks malicious traffic, detects threats, and allows granular control over applications. SD-WAN optimizes network paths, while ZTNA ensures that only authenticated users gain access to specific network resources. This unified approach strengthens security and connectivity across complex, distributed networks.



END POINT DETECTION & RESPONSE

Endpoint security protects devices across all operating systems, including Windows, Windows Server, Linux, and macOS, from cyber threats using tools like antivirus and data protection. Endpoint Detection and Response (EDR) builds on this by monitoring activity on these systems, detecting suspicious behavior, and automatically responding to contain threats. Together, endpoint security and EDR offer comprehensive protection against advanced cyber attacks across diverse operating systems.



CLOUD SECURITY

Cloud Security Posture Management (CSPM) is a security solution that identifies and remediates risks in an organization's cloud infrastructure across platforms like Azure, AWS, Google Cloud, and other cloud services. It is essential to implement CSPM because cloud service providers do not provide comprehensive security for your cloud environment, leaving potential vulnerabilities exposed. CSPM continuously monitors these environments for compliance with security policies and best practices, detecting misconfigurations, vulnerabilities, and compliance violations in real time.

SOPHOS

ZTNA

ZERO TRUST NETWORK ACCESS

Zero Trust Network Access (ZTNA) is a security model that grants users access only to specific applications based on identity, device, and context, assuming no inherent trust. Unlike traditional VPNs, ZTNA continuously verifies and restricts access to reduce attack surfaces and prevent lateral movement within the network. This approach enhances security, particularly in remote and hybrid work settings.



EXTENDED DETECTION & RESPONSE

Extended Detection and Response (XDR) is an advance security tool that combines information from different parts of a company's systems, like endpoints, networks, servers, and email, to help detect and respond to threats. By bringing together alerts from various sources, XDR makes it easier to spot and handle complex attacks while reducing the number of false alarms. This approach improves the accuracy of threat detection and speeds up responses, making it more effective in keeping the organization safe from cyber threats.



EMAIL SECURITY

Email security solution protects organizations from email-borne threats, including phishing attacks, malware, and spam. It utilizes advanced threat detection technologies, such as machine learning and behavior analysis, to identify and block malicious content before it reaches users' inboxes. The solution also offers features like data loss prevention (DLP) to safeguard sensitive information, encryption to protect data in transit, and email encryption to ensure only authorized recipients can access messages.



SECURITY TRAINING

Phishing attacks have become increasingly common and profitable, making it essential for organizations to have a strong security awareness program as part of their overall defense strategy. This solution educates and tests employees through automated phishing simulations, effective security awareness training, and useful reporting metrics. It allows for flexibility and customization to meet the specific needs of your organization, helping to foster a positive culture of security awareness among your staff.



NETWORK DETECTION & RESPONSE

NDR

Network Detection and Response (NDR) complements your managed endpoints and firewalls by monitoring network traffic for suspicious activity that they may miss. It detects unusual patterns in traffic, even from unmanaged devices like IoT, rogue systems, insider threats, zero-day attacks, and hidden threats within the network. NDR provides an extra layer of visibility to identify and respond to threats across all networked devices, including those outside direct management.



MANAGED DETECTION & RESPONSE

Managed Detection and Response (MDR) services are an affordable alternative for organizations with limited budgets, allowing them to enhance security without the expense of an in-house Security Operations Center (SOC). MDR uses EDR and XDR sensors to continuously monitor for threats and analyze. This enables MDR teams to quickly identify and respond to threats, provide expert analysis, and recommend improvements, ensuring effective protection against cyber attacks.





DATA LOSS PREVENTION

ENDPOINT PROTECTOR | Safetica

Continuous data loss prevention across Windows, macOS, and Linux endpoints:

Secure your sensitive data with Dynamic Data Loss Prevention (DLP) and Insider Threat Protection.







Data Theft Prevention Protect your valuable company resources, sensitive data and other critical assets



REMOTE WORK PROTECTION

Avoid data leaks on remote endpoints or remote desktop connections. Support a wide range of remote access solutions.

Backup and Disaster

Recovery, Snapshot

User & Group

and Security 🚨

Data Redundancy

and Reliability 🔒

Access Controls

& Sync Data



DATA LEAK PREVENTION

Secures all potential data leakage points, such as email, cloud services, messaging apps, external devices, and network transfers. Prevent unauthorized sharing through web applications, social media, printing, or removable media.

Safely grow your company with efficient operations and peace of mind



REALTIME DATA ACCESS REPORTING

Provides real-time reporting of unauthorized data access and attempted data leaks from all outpoints. React fast thanks to real-time detection of suspicious activities and immediate email alerts.



CLASSIFIED DATA ACCESS

Enables classified access control based on file type, user roles, and timespecific permissions. Classify sensitive files and emails with powerful content inspection with predefined templates or custom rules and dictionaries.

DATA STORAGE, MANAGEMENT BACKUP & RECOVERY

ON PREMISE QNAP | Synology

For on-premises data storage and management, we recommend Network Attached Storage (NAS). NAS provides centralized, efficient, and user-friendly data storage with above key features:



Platform

Multi-User

Location

Easy Expansion

& Upgradation

Data Access

From Central

Compatibility

CLOUD BASED Acronis | veeam

For secure and scalable data storage and management, we recommend a cloud solution. Cloud storage offers centralized, efficient, and accessible data management with all the essential features listed above







We offer a variety of network solutions tailored for the hospitality and corporate sectors, suitable for both small and large networking projects. Our services encompass the entire project lifecycle, from initial consultancy on cabling to project completion. With over 25 years of experience, we can assist you in managing and implementing the right solutions for your organization.



MANAGED WI-FI SOLUTION

Our managed WiFi solution offers flexible control options with on-premise and cloud-based controllers, tailored to your needs. With robust software and hardware controllers, we ensure seamless connectivity, security, and easy management for your network. Ideal for businesses of all sizes, our solution provides reliable performance and the scalability to grow with your organization.



PASSIVE NETWORK

For the Stronger Networking Foundation we provide comprehensive services, starting from structured cabling to ensure optimal placement and customized solutions based on your needs. Our offerings include copper and fiber cabling, selection of suitable racks, precise placement and installation, along with patch panel endpoint punching and fiber LIU with clear marking.



SWITCHING & ROUTING

We offer expert placement and selection of managed network switches and routers, tailored to meet your organization's needs. Our services include identifying the best equipment for optimal network performance and configuring each device to ensure security, reliability, and efficient data flow. With our professional setup, you can trust your network to run smoothly and securely from day one.





We offer tailored training and consultancy services in networking and security solutions for corporate clients. Our programs equip organizations and IT professionals with the skills needed to enhance IT infrastructure and protect data, focusing on industry best practices and the latest technologies for the corporate and hospitality sectors.

INTERNET HOTSPOT

Our Internet Hotspot solution provides a complete AAA (Authentication, Authorization, Accounting) framework, enabling secure access and management of internet usage. With features like coupon creation, PMS integration, and detailed usage logs, it's ideal for hospitality and public venues. Track guest access, manage internet permissions, and generate reports effortlessly to ensure a secure and user-friendly experience



NETWORK MANAGEMENT

Network management software (NMS) is a crucial tool for monitoring, managing, and optimizing network performance. It enables IT teams to track network health, manage devices, analyze bandwidth, and receive alerts for potential issues. Key features include real-time monitoring, device management, and analytics, which help detect and resolve problems to minimize downtime.

AUDIO VIDEO SOLUTIONS

offers a comprehensive range of audio-visual products, including AV matrix switchers, scalers, extenders, splitters, control systems, cables, streaming solutions, AV over IP technologies, digital signage, and collaboration tools, designed to enhance the performance and connectivity of AV systems in various environments.



FTTX SOLUTION

Our FTTX (Fiber to the X) solution is designed for resorts requiring longdistance cabling to cover extensive areas. This single fiber cable solution delivers WiFi, telephone, CCTV, cable TV, and LAN services seamlessly across large properties. Ideal for resorts, it reduces infrastructure complexity and enhances connectivity by integrating multiple services over a single, highcapacity fiber line. With FTTX, you can ensure reliable, high-speed connectivity for guests and staff throughout your resort, even in remote areas.













Unified Communication offers a comprehensive solution that integrates with outdated analog telephony systems as well as the latest IP-based communication. It enables calling beyond local extensions to unlimited remote offices, supporting not only voice communication but also video calls, audio and video conferencing for multiple participants, and even connects smartphones as extensions for audio and video communication on the go.



TRUNKING

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Trunks are communication lines used to connect VoIP systems with external networks. PSTN is the traditional phone system, offering analog or digital connections. PRI) is a digital trunk used for high-capacity connections, supporting multiple voice channels over ISDN lines. GSM trunks connect VoIP systems to mobile networks, allowing calls through cellular channels. The latest technology, SIP Trunking, uses the internet to connect VoIP systems to external networks, offering cost-efficient, scalable, and flexible communication by transmitting voice data as digital packets over IP.

Video conferencing with webcams, video IP phones, soft extensions, and PTZ

cameras allows versatile, high-quality communication. Integrated with an IP

PBX system, users can easily join meetings by dialing an extension, providing

VOIP GATEWAYS

IDEO CONFERENCING

a seamless setup for remote and in-office participants.

VoIP Gateways bridge traditional telephony and IP networks, enabling voice calls over the internet. FXS connects analog phones, FXO links to phone lines, E1/T1 supports high-capacity digital PRI connections, and GSM enables VoIP via mobile networks. These gateways offer flexible, cost-effective communication across different network types.

IP PBX

IP PBX transforms telephony by using IP networks for communication within and beyond organizations. It acts as a central hub for call routing, forwarding, voicemail, and more, transmitting voice and data locally and over the internet, offering advanced features and flexibility beyond traditional analog systems.

IP TELEPHONY

IP telephony enables voice and video communication over IP networks, using voice and video IP phones as well as softphones—software-based phone applications on computers or mobile devices integrated with additional features like conferencing, messaging, and remote accessibility. This technology is popular in businesses for , enhancing mobility, and supporting unified communication solutions.

SIP SPEAKERS

SIP speakers use IP networks for announcements and music streaming, ideal for schools, offices, and public spaces. They integrate with VoIP systems for remote control, enabling clear paging, emergency alerts, and background music across large areas







Milesight HIKVISION

TELECOM | SECURITY

analysis.

SOLUTIONS

enforce regulations

Network Cameras with SIP offer seamless integration with VoIP

systems, enhancing security solutions with features like alarm push notifications and leverage the announcement feature to monitor camera feeds through VoIP telephones, ensuring

SIP ENABLED IP CAMERAS

efficient and convenient surveillance.

TIME LAPSE SOLUTION

INTELLIGENT TRAFFIC

A time-lapse surveillance solution captures

and records footage at set intervals over an extended period, condensing hours or days of activity into a short, easily-viewable video.

This technology is ideal for monitoring longterm projects, such as construction or traffic flow, allowing for efficient review and

Traffic management systems use road traffic, entrance/exit, and parking management cameras to improve vehicle flow and safety.

Road traffic cameras monitor congestion and incidents, while entrance/exit cameras control access and track vehicle movement. Parking

cameras ensure efficient space usage and

Surveillance systems today are vastly different from the past, driven by the need for quick problem resolution and real-time information. As technology evolves, the demand for AI-powered systems with advanced features has increased. These systems provide faster access to critical data, improving efficiency and response times. Below, we present a range of featured surveillance systems designed to meet the requirements of the modern market.

INTELLIGENT AI BASED CAMERAS

The intelligent Al-based cameras deliver clear images and smooth videos with reduced noise and blur, even in ultra-low light and dynamic scenes. Available in panoramic view, PTZ, and motorized camera options, these cameras incorporate advanced technology that labels recorded video footage, identifying people and vehicles. This feature accelerates video searches, minimizes manual effort, and reduces overall security costs.

CENTRALIZED DISPLAY USING VIDEO WALL SOLUTION

A centralized display video wall for CCTV combines multiple camera feeds into one large screen, allowing security teams to monitor various areas in real-time. It is ideal for managing large numbers of cameras, enhancing situational awareness, improving response time, and efficiently overseeing surveillance in expansive facilities or public spaces.

PEOPLE COUNTING & FACE DETECTION CAMERAS

People counting and face detection cameras are advanced surveillance systems used for monitoring and analyzing human activity. People counting cameras track the number of individuals entering or exiting a space, providing valuable data for crowd management, security, and facility planning. Face detection cameras use facial recognition technology to identify or verify individuals, enhancing security and access control. Both types of cameras leverage Al and computer vision to offer real-time insights and improve operational efficiency.

SOLUTION OVERVIEW:

We have recently introduced an innovative solution for educational institutions, factories, and offices that uses a single CAT6 cable to serve multiple functions within the classroom. This allin-one system includes CCTV cameras, a PBX system for communication management, and a public announcement (PA) system that can be activated by dialing a single number from any connected phone. You can easily send announcements to specific classrooms or groups, such as entire 9th-grade sections by dialing 900 for the whole grade, 901 for 9A, and so on. Additionally, announcements can be broadcast through an IP-based horn speaker for larger areas like playgrounds.

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Home automation, powered by IoT (Internet of Things), uses technology to control household devices like lighting, security, and appliances remotely or automatically. It enhances convenience, energy efficiency, and security by connecting devices through the internet, allowing homeowners to manage their home environment via a central platform or app.



Water and Gas Sensors Detect water levels, leakages, and gas presence for monitoring utilities, pipelines, and industrial environments.

Motion and Occupancy Sensors

Detect movement or presence, used in security systems and smart buildings.

Ambience Monitoring Sensor

Compact IAQ sensor for detecting CO2 concentration, humidity and temperature accurately and economically.







Azure

Office 365

We are dedicated to providing comprehensive cloud services, including cloud platforms, DevOps services, email & workspace solutions, cloud-based marketing tools, VAPT, and software licenses, all designed to help your organization operate smoothly and efficiently.

CLOUD PLATFORMS & DEVOPS SERVICES

We offer comprehensive cloud platform services, including **AWS**, **Azure**, and **Google Cloud**, along with full **DevOps** support. Our services enable scalable, secure, and efficient infrastructure solutions, empowering businesses to deploy, manage, and optimize applications in the cloud with ease.

EMAIL & WORKSPACE SERVICES

We offer a full range of cloud-based productivity and email services, including **Zoho Services**, **Google Workspace**, and **Microsoft Office 365**. From Zoho's CRM and project management tools to Google Workspace's Gmail and collaborative apps, and Microsoft Office 365's Outlook and familiar Office suite, our solutions support secure email, cloud storage, and efficient team collaboration for enhanced productivity across your organization.

MARKETING SOLUTIONS

We offer cloud-based marketing services, including Hosted IVR, Toll-Free Numbers, SMS Services, Call Center Solutions, and WhatsApp Automation. We also assist in obtaining WhatsApp Business API verification (blue tick) to enhance customer trust and engagement. These tools streamline communication, making customer outreach efficient and effective.



VAPT SERVICES

We provide VAPT (Vulnerability Assessment and Penetration Testing) services to identify and assess vulnerabilities in your systems, networks and applications including mobile apps. Our services include scanning for weaknesses, simulating cyberattacks, and offering **CERT-in certifications** based on the results to ensure cybersecurity compliance and protection.



SOFTWARE LICENSES

We provide software licenses for Microsoft (Windows, Office), Adobe Creative Cloud, Corel (CorelDRAW), and AutoCAD, along with virtualization solutions like Proxmox and VMware. These tools help businesses enhance productivity, ensure compliance, and optimize resource management.



certin



Computing & Smart Class Solutions

We specialize in comprehensive computing solutions, offering servers, computers, laptops, UPS systems, printers, scanners, and Point of Sale (POS) devices. Additionally, we provide Smart Class solutions featuring AI-based teaching software, large-format touch screen boards, and integration with online live classes. Our offerings also include corporate meeting hardware, such as PTZ cameras, microphones, and other essential equipment for both online classes and corporate meetings.



The Trusted Choice of 10,000+ Premier Schools Worldwide







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- THAR ART EXPORT
- **DWARIKA JEWELERS**
- **BASANT HANDICRAFT**
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- **ART N CRAFT INC**
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- ADINATH BUILDWELL LTD. **VASUNDHARA HOSPITAL**
- **MEDIPULSE HOSPITAL**
- JIET HOSPITAL
- **GOYAL HOSPITAL**
- PALIWAL EYE HOSPITAL
- **KRISHNA AYURVEDA**
- **BACHRAJ UNIFORM**
- **ABHA GENSET**
- **ARIHANT ART EXIM**
- **UMAID HERITAGE SOCIETY**
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- LARIYA BUILDCON PVT LTD
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- **UMAID CLUB**
- SHRI JAIN SHWETANBER NAKODA PARSHWANATH TIRTH
- TARA MINERALS AND CHEMICALS
- **TRANAY HOSPITAL**



DELHI PUBLIC SCHOOL

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SANSKAR INTERNATIONAL SCHOOL

EDUCATIONAL

INSTITUTES

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- **BODHI INTERNATIONAL SCHOOL**
- HAPPY HOURS SCHOOL
- **EMMANUEL MISSION SCHOOL, JSM**
- JIET COLLAGE
- LUCKY INTERNATIONAL SCHOOL
- LUCKY SIKSHAN SANSTHAN
- VIDHIYAASHRAM INTERNATIONAL SCHOOL
- THE I LOVE FOUNDATION

HOSPITALIT

SEGMENT

- HOTEL KASTURI ORCHID
- **RADISSON**, JODHPUR 1
- **NOVOTEL, JODHPUR**
- FORT CHANWA, LUNI
- LARIYA RESORTS
- **HOTEL RATAN VILAS**
- LIMDI HOUSE, Mt. ABU **HOLYMONT RESORTS,**
- **UDAIPUR** THE UMAID, JODHPUR
- **HOTEL PRATEEK**
- - NIKKY HOTELS PVT. LTD.
 - KANANWAS. **KUMBHALGARH**



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- DRDO
- **ICMR (DMRC)**
- HPCL
- **JAI NARAYAN VYAS UNIVERSITY**
- MBM UNIVERSITY
- SARDAR PATEL POLICE UNIVERSITY AIIMS, JODHPUR
 - **RAJASTHAN STATE MINES &** MINERALS LTD.
- NATIONAL INSTITUTE OF FASHION TECHNOLOGY
- **RAJASTHAN CRICKET ASSOCIATION**



Our customer service team is here to help you with any issues you may have post sales. We respond quickly to service tickets and work promptly to solve any problems you report. We keep detailed records of each question or concern and make sure to find a solution. You can reach us at 7232003370 and 7232003302 or support@creadent.in from Monday to Saturday, 10:00 AM to 6:00 PM.